

Task Force on migrant-friendly hospitals

**TF ON MFH ACTION PLAN 2005-2006
FOR DUBLIN MEETING 19TH MAY 2005**

March 2005



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**RETE REGIONALE
EMILIANO-ROMAGNOLA**



Task Force on migrant-friendly hospitals

TF ON MFH ACTION PLAN 2005-2006
FOR DUBLIN MEETING 19TH MAY 2005

STRATEGIC OBJECTIVES:

1. MFH DISSEMINATION AND DEVELOPMENT

- To support participant organisations in becoming migrant-friendly and culturally competent health care organisations (implementation of Amsterdam Declaration)
- INFORMATION AND COMMUNICATION
 - To share best practices, to inform participants and involve them in public events
- PARTNERSHIPS AND INTERNATIONAL CONTACTS
 - To foster cooperation and alliances between internal and external networks
- WORK GROUP ACTIVITIES
 - To develop innovative policies and practices by encouraging research and evaluation activities
- INFRASTRUCTURES
 - To create a framework for continuity after the conclusion of the MFH project



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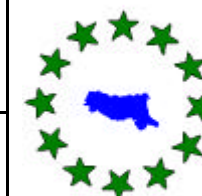
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STRATEGIC OBJECTIVE 1 MFH DISSEMINATION AND DEVELOPMENT	PLANNED ACTIONS	LEAD ROLE	TF MEETINGS			COMMENTS
			Dublin 19.05.05	Sept. 05	Jan. 06	
1.1 Develop of resources/technical assistance materials to support MFH model for health care	Identify and make available in print and on the web: MFH concepts, projects and tools A guide for project hospitals/Healthcare services	Coordinator				
1.2 Support organisations to implement MFH project	Organise training workshops. Web site discussion groups					
1.3 Share best policies and practices	Organise benchmarking workshops on specific issues					
1.4 Support regional/national network to set up a local benchmarking project	Organise presentations of the overall organisational development process (MFQQ)	Irish Network HPH				
1.5 Support organisations in undertaking assessment activities	Provide methodological tools and training	LBI				



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STRATEGIC OBJECTIVE 2 INFORMATION AND COMMUNICATION	PLANNED ACTIONS	LEAD ROLE	TF MEETINGS			COMMENTS
			Dublin 19.05.05	Sept. 05	Jan. 06	
2.1 Set up and maintain web pages for the TF on MFCCH	Develop the web site for external and internal communication	Coordinator				
2.2 Give visibility to the work of the TF	Participate to national/international conferences					
2.3 Raise public profile of the work of the TF group	Use reports and experiences to publish articles (HPH Newsletter)					
2.4 Organise three TF meetings each year	Spring					
	Autumn					
	Winter					
2.5 Organise thematic workshops	To account for the work done by working groups					
2.6 Organise training workshops	To support local project managers to set up MFH projects					
2.7 Organise benchmarking workshops	To share experiences and best practices					
2.8 Organise a annual (biennial) international conference	Make it a regular date on 18 th December "International Migrants Day"					



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STRATEGIC OBJECTIVE 3 PARTNERSHIPS AND INTERN. CONTACTS	PLANNED ACTIONS	LEAD ROLE	TF MEETINGS			COMMENTS
			Dublin 19.05.05	Sept. 05	Jan. 06	
3.1 Define the relationship with IUHPE	Discuss and relate with the TF strategic plan	Caroline Hall				
3.2 Define the relationship with L. Boltzmann Institute (LBI)	Discuss and relate with the TF strategic plan	Karl Kaijc				
3.3 Define the relationship with EFQM	Discuss and relate with the TF strategic plan	Werner Schmidt				
3.4 Define the relationship with WHO Europe in Venice	Discuss and relate with the TF strategic plan	Carole Maignan				
3.5 Define the relationship with Australian HPH network	Discuss and relate with the TF strategic plan	Sally Fawkes				
3.6 Define the relationship with Trillium Health Centre, Canada	Discuss and relate with the TF strategic plan	Gill Gurwinder				
3.7 Define the relationship with Migrant Rights International, MRI	Discuss and relate with the TF strategic plan	Geneviève Gencianos				
3.8 Define the relationship with Resources for CCHC	Discuss and relate with the TF strategic plan	Julia Puebla Fortier				
3.9 Define the relationship with Centre for Healthy Families and Cultural Diversity	Discuss and relate with the TF strategic plan	Robert Like				



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STRATEGIC OBJECTIVE 4 WORK GROUP ACTIVITIES	PLANNED ACTIONS	LEAD ROLE	TF MEETINGS			COMMENTS
			Dublin 19.05.05	Sept. 05	Jan. 06	
4.1 Service policy and quality development	Identify and develop existing knowledge and best practice					
4.2 Professional training and development	Identify and develop cultural competence standards for staff					
4.3 Patient and community empowerment	Identify existing knowledge and develop best practice to improve health literacy					
4.4 Intercultural communication	Identify and develop innovative interpreting and mediation services					
4.5 Health science and project planning	Identify and develop evaluation strategies and specific indicators					
4.6 Ethnopsychiatry	Identify and develop strategies to manage traumatic migration experiences					



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STRATEGIC OBJECTIVE 5 INFRASTRUCTURES	PLANNED ACTIONS	LEAD ROLE	TF MEETINGS			COMMENTS
			Dublin 19.05.05	Sept. 05	Jan. 06	
5.1 Identify core-members (Advisory board)	Core members must attend at least 2 meeting a year	Coordinator				
5.2 Identify working group leaders and members	Sustainable projects	Advisory board				
5.3 Identify web pages responsible	Design web site	Emilia-Romagna				
5.4 Identify the clients of the TF	Discuss and define potential clients	Advisory board				
5.5 Collect key documents of the MFH	Specify and describe main processes					
5.6 Identify sources of funding	Internal funding	All				
5.7 Search for possibilities for European and national funding	EU projects National funding	All				
5.8 Produce an annual report		Coordinator				
5.9 Produce an annual action plan		Coordinator and Advisory board				

