

Supporting Tools

Selected cultural competence references

Anand, Rohini (1999): Cultural Competence in Health Care. A Guide for Trainers. Cultural Competence in Health Care. A Guide for Trainers - Washington

Berlin, E.A./Fowke, W.C (1983) :A teaching frame work for cross-cultural health care. West J Med 1983, 1(39), p. 934-938 (LEARN-Model)

Betancourt, Joseph et al. (2002): Cultural competence in health care: Emerging frameworks and practical approaches. The Commonwealth Fund – New York

Bischoff, Alexander (2003): Caring for migrant and minority patients in European hospitals - A review of effective intervention. Neuchatel and Basel

Carrillo, Emilio et al. (1999): Cross-cultural primary care: A patient-centered approach. Ann Intern Med. 1999, 130, p. 829-834

Gilbert, Jean (Ed.)(2003): A manager's guide to cultural competence education for health care professionals. The California Endowment - Woodland Hills

http://www.calendow.org/reference/publications/pdf/cultural/managers_guide.pdf

Gilbert, Jean (Ed.)(2003): Principles and recommended standards for cultural competence education of health care professionals. The California Endowment - Woodland Hills

http://www.calendow.org/reference/publications/pdf/cultural/principles_standards.pdf

Gilbert, Jean (Ed.)(2003): Resources incultural competence education for health care professionals. The California Endowment - Woodland Hills

http://www.calendow.org/reference/publications/pdf/cultural/resources_book.pdf

Koehn, Peter H. (2004): Global politics and multinational health-care encounters: Assessing the role of transnational competence, EcoHealth 1 (1): 61-69

Like RC, Steiner RP, Rubel AJ (1996): Recommended Core Curriculum Guidelines on Culturally Sensitive and Competent Health Care, Family Medicine; 28:291-297

<http://www.stfm.org/corep.html>

Washington Department of Health. Multicultural work group (2001): Building cultural competence. Guidelines for action - Washington

Web resources:

Center for Healthy Families and Cultural Diversity

Department of Family Medicine/UMDNJ-Robert Wood Johnson Medical School

<http://www2.umdnj.edu/fmedweb/chfcd/INDEX.HTM>

Cultural competency in women's Health:

<http://www.hmcnet.harvard.edu/coe/cultural/index.html>

Cultural Competency Webpage: <http://cecp.air.org/cultural/default.htm>

National Standards on Culturally and Linguistically Appropriate Services (CLAS) in Health Care Final Report: <http://www.omhrc.gov/omh/programs/2pgprograms/finalreport.pdf>.

Draft summary of CLAS standards at <http://www.omhrc.gov/CLAS/ds.htm>

Diversity RX: <http://www.diversityrx.org>

The Provider's Guide to Quality and Culture: <http://erc.msh.org/quality&culture>