

Subproject C

Staff training towards cultural competence

Evaluation Report, Appendix 10.4

CCCTQ-PRE & CCCTEQ-POST - Single item analysis



Question B1

		Knowledge - demographics diverse ethnic groups (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	21%	41%	31%	7%	29	N=3,00	3,24
	H2	0%	0%	69%	31%	0%	13	N=3,00	3,31
	H4	0%	17%	0%	83%	0%	6	N=4,00	3,67
	H5	14%	24%	43%	10%	10%	21	N=3,00	2,76
	H6	8%	31%	31%	15%	15%	13	N=3,00	3,00
	H3	8%	42%	25%	25%	0%	12	N=2,50	2,67
	H7	45%	25%	30%	0%	0%	20	N=2,00	1,85
Total		12%	23%	38%	22%	5%	114	N=3,00	2,85

		Survey 2 (S2): Knowledge - demographics diverse ethnic groups (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	19%	43%	33%	5%	21	N=3,00	3,24
	H2	7%	0%	43%	50%	0%	14	N=3,50	3,36
	H4	0%	0%	0%	100%	0%	4	N=4,00	4,00
	H5	0%	17%	42%	25%	17%	12	N=3,00	3,42
	H6	31%	23%	38%	8%	0%	13	N=2,00	2,23
	H3	0%	25%	33%	25%	17%	12	N=3,00	3,33
	H7	11%	17%	28%	33%	11%	18	N=3,00	3,17
Total		7%	16%	36%	33%	7%	94	N=3,00	3,17

Question B2

		Knowledge - sociocultural characteristics (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	4%	26%	48%	22%	0%	27	N=3,00	2,89
	H2	0%	8%	62%	31%	0%	13	N=3,00	3,23
	H4	0%	17%	33%	50%	0%	6	N=3,50	3,33
	H5	14%	29%	38%	14%	5%	21	N=3,00	2,67
	H6	6%	65%	12%	6%	12%	17	N=2,00	2,53
	H3	8%	50%	8%	33%	0%	12	N=2,00	2,67
	H7	15%	30%	50%	5%	0%	20	N=3,00	2,45
Total		8%	33%	38%	19%	3%	116	N=3,00	2,76

		S2: Knowledge - sociocultural characteristics (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	10%	71%	19%	0%	21	N=3,00	3,10
	H2	0%	13%	47%	40%	0%	15	N=3,00	3,27
	H4	0%	0%	50%	50%	0%	4	N=3,50	3,50
	H5	0%	33%	25%	42%	0%	12	N=3,00	3,08
	H6	7%	60%	33%	0%	0%	15	N=2,00	2,27
	H3	0%	0%	58%	25%	17%	12	N=3,00	3,58
	H7	5%	11%	37%	47%	0%	19	N=3,00	3,26
Total		2%	19%	47%	30%	2%	98	N=3,00	3,10

Question B3

		Knowledge - health risks (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite bit	5 Very	number	median	mean
Hospital	H1	7%	59%	17%	14%	3%	29	N=2,00	2,48
	H2	0%	31%	54%	15%	0%	13	N=3,00	2,85
	H4	0%	17%	50%	33%	0%	6	N=3,00	3,17
	H5	35%	35%	15%	15%	0%	20	N=2,00	2,10
	H6	6%	47%	18%	6%	24%	17	N=2,00	2,94
	H3	36%	27%	0%	36%	0%	11	N=2,00	2,36
	H7	20%	55%	20%	5%	0%	20	N=2,00	2,10
Total		16%	44%	22%	15%	4%	116	N=2,00	2,48

		S2: Knowledge - health risks (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	52%	24%	19%	5%	21	N=2,00	2,76
	H2	7%	13%	47%	33%	0%	15	N=3,00	3,07
	H4	0%	0%	50%	50%	0%	4	N=3,50	3,50
	H5	0%	27%	45%	9%	18%	11	N=3,00	3,18
	H6	0%	47%	33%	20%	0%	15	N=3,00	2,73
	H3	0%	9%	55%	18%	18%	11	N=3,00	3,45
	H7	6%	28%	39%	28%	0%	18	N=3,00	2,89
Total		2%	31%	39%	23%	5%	95	N=3,00	2,99

Question B4

		Knowledge - health disparities (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	10%	48%	24%	17%	0%	29	N=2,00	2,48
	H2	0%	38%	54%	8%	0%	13	N=3,00	2,69
	H4	0%	0%	67%	33%	0%	6	N=3,00	3,33
	H5	15%	55%	20%	10%	0%	20	N=2,00	2,25
	H6	47%	33%	13%	0%	7%	15	N=2,00	1,87
	H3	36%	36%	18%	9%	0%	11	N=2,00	2,00
	H7	35%	30%	30%	5%	0%	20	N=2,00	2,05
Total		21%	39%	28%	11%	1%	114	N=2,00	2,31

		S2: Knowledge - health disparities (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite bit	5 Very	number	median	mean
Hospital	H1	10%	38%	38%	14%	0%	21	N=3,00	2,57
	H2	7%	7%	67%	20%	0%	15	N=3,00	3,00
	H4	0%	0%	25%	75%	0%	4	N=4,00	3,75
	H5	0%	40%	30%	20%	10%	10	N=3,00	3,00
	H6	23%	46%	23%	8%	0%	13	N=2,00	2,15
	H3	0%	9%	64%	27%	0%	11	N=3,00	3,18
	H7	17%	22%	33%	28%	0%	18	N=3,00	2,72
Total		10%	26%	41%	22%	1%	92	N=3,00	2,78

Question B5

		Knowledge - sociocultural issues in treatment (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	14%	43%	36%	7%	28	N=3,00	3,36
	H2	0%	15%	46%	38%	0%	13	N=3,00	3,23
	H4	0%	0%	67%	33%	0%	6	N=3,00	3,33
	H5	23%	36%	23%	14%	5%	22	N=2,00	2,41
	H6	13%	40%	27%	20%	0%	15	N=2,00	2,53
	H3	36%	27%	27%	9%	0%	11	N=2,00	2,09
	H7	10%	40%	45%	5%	0%	20	N=2,50	2,45
Total		11%	27%	37%	22%	3%	115	N=3,00	2,77

		S2: Knowledge - sociocultural issues in treatment (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	10%	62%	29%	0%	21	N=3,00	3,19
	H2	0%	7%	33%	53%	7%	15	N=4,00	3,60
	H4	0%	0%	0%	100%	0%	3	N=4,00	4,00
	H5	0%	20%	40%	10%	30%	10	N=3,00	3,50
	H6	0%	23%	54%	8%	15%	13	N=3,00	3,15
	H3	0%	9%	64%	9%	18%	11	N=3,00	3,36
	H7	5%	16%	26%	42%	11%	19	N=4,00	3,37
Total		1%	13%	45%	30%	11%	92	N=3,00	3,37

Question B6

		Knowledge - Ethnopharmacology (without kat 6.)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	33%	44%	22%	0%	0%	27	N=2,00	1,89
	H2	42%	25%	17%	17%	0%	12	N=2,00	2,08
	H4	33%	17%	33%	17%	0%	6	N=2,50	2,33
	H5	70%	25%	0%	5%	0%	20	N=1,00	1,40
	H6	64%	29%	7%	0%	0%	14	N=1,00	1,43
	H3	75%	25%	0%	0%	0%	8	N=1,00	1,25
	H7	47%	42%	11%	0%	0%	19	N=2,00	1,63
Total		51%	33%	12%	4%	0%	106	N=1,00	1,69

		S2: Knowledge - Ethnopharmacology (without kat 6.)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	10%	38%	38%	14%	0%	21	N=3,00	2,57
	H2	14%	43%	21%	14%	7%	14	N=2,00	2,57
	H4	0%	25%	50%	25%	0%	4	N=3,00	3,00
	H5	33%	22%	22%	11%	11%	9	N=2,00	2,44
	H6	22%	67%	11%	0%	0%	9	N=2,00	1,89
	H3	18%	9%	45%	18%	9%	11	N=3,00	2,91
	H7	11%	56%	22%	6%	6%	18	N=2,00	2,39
Total		15%	40%	29%	12%	5%	86	N=2,00	2,51

Question B7

		Knowledge - Different Healing Traditions (without kat.6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	17%	31%	28%	24%	0%	29	N=3,00	2,59
	H2	0%	25%	25%	33%	17%	12	N=3,50	3,42
	H4	17%	50%	17%	17%	0%	6	N=2,00	2,33
	H5	25%	60%	15%	0%	0%	20	N=2,00	1,90
	H6	67%	13%	20%	0%	0%	15	N=1,00	1,53
	H3	60%	10%	20%	10%	0%	10	N=1,00	1,80
	H7	37%	32%	26%	0%	5%	19	N=2,00	2,05
Total		31%	32%	23%	12%	3%	111	N=2,00	2,23

		S2: Knowledge - Different Healing Traditions (without kat.6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	5%	24%	52%	14%	5%	21	N=3,00	2,90
	H2	14%	29%	21%	21%	14%	14	N=3,00	2,93
	H4	25%	0%	50%	25%	0%	4	N=3,00	2,75
	H5	10%	30%	20%	40%	0%	10	N=3,00	2,90
	H6	20%	47%	33%	0%	0%	15	N=2,00	2,13
	H3	17%	8%	33%	25%	17%	12	N=3,00	3,17
	H7	17%	33%	33%	17%	0%	18	N=2,50	2,50
Total		14%	28%	35%	18%	5%	94	N=3,00	2,73

Question B8

		Knowledge - racism, bias, prejudice and discrimination (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	3%	17%	45%	24%	10%	29	N=3,00	3,21
	H2	0%	31%	31%	15%	23%	13	N=3,00	3,31
	H4	0%	50%	17%	17%	17%	6	N=2,50	3,00
	H5	18%	36%	27%	9%	9%	22	N=2,00	2,55
	H6	24%	24%	41%	0%	12%	17	N=3,00	2,53
	H3	18%	36%	27%	9%	9%	11	N=2,00	2,55
	H7	10%	35%	40%	10%	5%	20	N=3,00	2,65
Total		11%	30%	36%	13%	11%	118	N=3,00	2,83

		S2: Knowledge - racism, bias, prejudice and discrimination (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	14%	48%	29%	10%	21	N=3,00	3,33
	H2	0%	0%	40%	53%	7%	15	N=4,00	3,67
	H4	25%	0%	0%	75%	0%	4	N=4,00	3,25
	H5	0%	27%	18%	27%	27%	11	N=4,00	3,55
	H6	8%	38%	46%	8%	0%	13	N=3,00	2,54
	H3	0%	18%	27%	27%	27%	11	N=4,00	3,64
	H7	6%	33%	33%	17%	11%	18	N=3,00	2,94
Total		3%	20%	35%	29%	12%	93	N=3,00	3,26

Question B9

		Knowledge - policies dealing with cultural diversity (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	11%	61%	18%	4%	7%	28	N=2,00	2,36
	H2	8%	54%	23%	15%	0%	13	N=2,00	2,46
	H4	50%	17%	17%	17%	0%	6	N=1,50	2,00
	H5	24%	52%	19%	5%	0%	21	N=2,00	2,05
	H6	40%	40%	7%	13%	0%	15	N=2,00	1,93
	H3	40%	10%	40%	10%	0%	10	N=2,50	2,20
	H7	50%	33%	17%	0%	0%	18	N=1,50	1,67
Total		28%	44%	19%	7%	2%	111	N=2,00	2,11

		S2: Knowledge - policies dealing with cultural diversity (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	5%	43%	38%	14%	0%	21	N=3,00	2,62
	H2	0%	14%	79%	7%	0%	14	N=3,00	2,93
	H4	25%	0%	50%	25%	0%	4	N=3,00	2,75
	H5	0%	10%	40%	40%	10%	10	N=3,50	3,50
	H6	17%	50%	33%	0%	0%	12	N=2,00	2,17
	H3	0%	27%	36%	18%	18%	11	N=3,00	3,27
	H7	17%	33%	44%	0%	6%	18	N=2,50	2,44
Total		8%	30%	46%	12%	4%	90	N=3,00	2,76

Question B10

		Knowledge - your Hospital Policy on cultural diversity (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	21%	21%	39%	18%	0%	28	N=3,00	2,54
	H2	0%	23%	54%	15%	8%	13	N=3,00	3,08
	H4	25%	25%	25%	25%	0%	4	N=2,50	2,50
	H5	29%	43%	10%	19%	0%	21	N=2,00	2,19
	H6	12%	29%	18%	24%	18%	17	N=3,00	3,06
	H3	0%	31%	38%	31%	0%	13	N=3,00	3,00
	H7	42%	32%	21%	5%	0%	19	N=2,00	1,89
Total		20%	30%	29%	18%	3%	115	N=3,00	2,56

		S2: Knowledge - your Hospital Policy on cultural diversity (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	5%	29%	38%	24%	5%	21	N=3,00	2,95
	H2	0%	14%	29%	50%	7%	14	N=4,00	3,50
	H4	0%	25%	0%	50%	25%	4	N=4,00	3,75
	H5	0%	30%	50%	0%	20%	10	N=3,00	3,10
	H6	0%	25%	33%	17%	25%	12	N=3,00	3,42
	H3	0%	8%	50%	17%	25%	12	N=3,00	3,58
	H7	12%	35%	35%	18%	0%	17	N=3,00	2,59
Total		3%	24%	37%	23%	12%	90	N=3,00	3,17

Question C1

		Skills - greeting patients culturally sensitive (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	11%	39%	25%	25%	0%	28	N=2,50	2,64
	H2	0%	33%	42%	25%	0%	12	N=3,00	2,92
	H4	17%	17%	17%	50%	0%	6	N=3,50	3,00
	H5	14%	33%	29%	14%	10%	21	N=3,00	2,71
	H6	0%	13%	25%	44%	19%	16	N=4,00	3,69
	H3	18%	27%	18%	36%	0%	11	N=3,00	2,73
	H7	5%	11%	37%	37%	11%	19	N=3,00	3,37
Total		9%	27%	28%	30%	6%	113	N=3,00	2,98

		S2: Skills - greeting patients culturally sensitive (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	5%	52%	29%	10%	5%	21	N=2,00	2,57
	H2	7%	7%	60%	27%	0%	15	N=3,00	3,07
	H4	25%	0%	25%	25%	25%	4	N=3,50	3,25
	H5	0%	0%	50%	40%	10%	10	N=3,50	3,60
	H6	0%	29%	36%	14%	21%	14	N=3,00	3,29
	H3	0%	17%	42%	25%	17%	12	N=3,00	3,42
	H7	0%	11%	21%	47%	21%	19	N=4,00	3,79
Total		3%	21%	37%	26%	13%	95	N=3,00	3,24

Question C2

		Skills - eliciting patient's perspective about health / illness (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	42%	42%	15%	0%	26	N=3,00	2,73
	H2	8%	54%	15%	23%	0%	13	N=2,00	2,54
	H4	17%	50%	0%	33%	0%	6	N=2,00	2,50
	H5	15%	46%	23%	8%	8%	13	N=2,00	2,46
	H6	13%	0%	56%	13%	19%	16	N=3,00	3,25
	H3	20%	20%	40%	20%	0%	10	N=3,00	2,60
	H7	11%	33%	33%	22%	0%	18	N=3,00	2,67
Total		10%	34%	34%	18%	4%	102	N=3,00	2,72

		S2: Skills - eliciting patient's perspective about health / illness (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	48%	43%	10%	0%	21	N=3,00	2,62
	H2	7%	20%	60%	13%	0%	15	N=3,00	2,80
	H4	0%	0%	67%	33%	0%	3	N=3,00	3,33
	H5	0%	17%	33%	33%	17%	6	N=3,50	3,50
	H6	0%	43%	21%	36%	0%	14	N=3,00	2,93
	H3	0%	10%	30%	40%	20%	10	N=4,00	3,70
	H7	5%	26%	21%	32%	16%	19	N=3,00	3,26
Total		2%	30%	36%	25%	7%	88	N=3,00	3,05

Question C3

		Skills - eliciting information folk remedies / alternative healing (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	7%	50%	32%	11%	0%	28	N=2,00	2,46
	H2	15%	46%	15%	15%	8%	13	N=2,00	2,54
	H4	17%	33%	33%	17%	0%	6	N=2,50	2,50
	H5	62%	31%	0%	8%	0%	13	N=1,00	1,54
	H6	36%	50%	14%	0%	0%	14	N=2,00	1,79
	H3	44%	11%	22%	11%	11%	9	N=2,00	2,33
	H7	26%	32%	32%	11%	0%	19	N=2,00	2,26
Total		26%	39%	23%	10%	2%	102	N=2,00	2,22

		S2: Skills - eliciting information folk remedies / alternative healing (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	43%	43%	14%	0%	21	N=3,00	2,71
	H2	20%	20%	47%	13%	0%	15	N=3,00	2,53
	H4	0%	33%	67%	0%	0%	3	N=3,00	2,67
	H5	0%	43%	29%	29%	0%	7	N=3,00	2,86
	H6	50%	17%	33%	0%	0%	12	N=1,50	1,83
	H3	9%	9%	36%	27%	18%	11	N=3,00	3,36
	H7	19%	44%	6%	31%	0%	16	N=2,00	2,50
Total		15%	31%	34%	18%	2%	85	N=3,00	2,61

Question C4

		Skills - eliciting information folk healers / alternative practitioners (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	18%	61%	21%	0%	0%	28	N=2,00	2,04
	H2	31%	38%	23%	8%	0%	13	N=2,00	2,08
	H4	50%	17%	17%	17%	0%	6	N=1,50	2,00
	H5	50%	33%	8%	8%	0%	12	N=1,50	1,75
	H6	53%	35%	12%	0%	0%	17	N=1,00	1,59
	H3	44%	22%	11%	11%	11%	9	N=2,00	2,22
	H7	56%	39%	6%	0%	0%	18	N=1,00	1,50
Total		40%	41%	15%	4%	1%	103	N=2,00	1,85

		S2: Skills - eliciting information folk healers / alternative practitioners (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	48%	33%	19%	0%	21	N=3,00	2,71
	H2	20%	27%	33%	13%	7%	15	N=3,00	2,60
	H4	0%	33%	67%	0%	0%	3	N=3,00	2,67
	H5	14%	29%	14%	43%	0%	7	N=3,00	2,86
	H6	55%	27%	18%	0%	0%	11	N=1,00	1,64
	H3	9%	27%	27%	18%	18%	11	N=3,00	3,09
	H7	38%	31%	13%	19%	0%	16	N=2,00	2,13
Total		20%	33%	26%	17%	4%	84	N=2,00	2,50

Question C5

		Skills - performing culturally sensitive physical examination (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	4%	36%	54%	7%	0%	28	N=3,00	2,64
	H2	0%	23%	38%	38%	0%	13	N=3,00	3,15
	H4	0%	0%	100%	0%	0%	1	N=3,00	3,00
	H5	30%	20%	30%	10%	10%	10	N=2,50	2,50
	H6	64%	36%	0%	0%	0%	11	N=1,00	1,36
	H3	50%	13%	25%	13%	0%	8	N=1,50	2,00
	H7	25%	19%	31%	19%	6%	16	N=3,00	2,63
Total		22%	26%	36%	14%	2%	87	N=3,00	2,48

		S2: Skills - performing culturally sensitive physical examination (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	52%	24%	24%	0%	21	N=2,00	2,71
	H2	7%	7%	29%	50%	7%	14	N=4,00	3,43
	H4	0%	67%	0%	33%	0%	3	N=2,00	2,67
	H5	0%	13%	63%	0%	25%	8	N=3,00	3,38
	H6	45%	55%	0%	0%	0%	11	N=2,00	1,55
	H3	20%	10%	40%	20%	10%	10	N=3,00	2,90
	H7	27%	13%	27%	20%	13%	15	N=3,00	2,80
Total		15%	29%	27%	22%	7%	82	N=3,00	2,78

Question C6

		Skills - prescribing culturally sensitive treatment plan (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	21%	64%	14%	0%	0%	28	N=2,00	1,93
	H2	0%	54%	23%	23%	0%	13	N=2,00	2,69
	H4	0%	50%	50%	0%	0%	2	N=2,50	2,50
	H5	60%	10%	10%	10%	10%	10	N=1,00	2,00
	H6	67%	33%	0%	0%	0%	9	N=1,00	1,33
	H3	50%	17%	33%	0%	0%	6	N=1,50	1,83
	H7	31%	44%	19%	6%	0%	16	N=2,00	2,00
Total		31%	45%	17%	6%	1%	84	N=2,00	2,01

		S2: Skills - prescribing culturally sensitive treatment plan (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	10%	48%	29%	14%	0%	21	N=2,00	2,48
	H2	0%	38%	23%	38%	0%	13	N=3,00	3,00
	H4	0%	0%	0%	0%	100%	1	N=5,00	5,00
	H5	17%	0%	33%	33%	17%	6	N=3,50	3,33
	H6	30%	70%	0%	0%	0%	10	N=2,00	1,70
	H3	11%	22%	33%	22%	11%	9	N=3,00	3,00
	H7	27%	27%	33%	7%	7%	15	N=2,00	2,40
Total		15%	37%	25%	17%	5%	75	N=2,00	2,61

Question C7

		Skills - providing culturally sensitive patient education (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	7%	59%	33%	0%	0%	27	N=2,00	2,26
	H2	8%	54%	31%	8%	0%	13	N=2,00	2,38
	H4	0%	20%	40%	20%	20%	5	N=3,00	3,40
	H5	55%	9%	27%	9%	0%	11	N=1,00	1,91
	H6	13%	27%	47%	0%	13%	15	N=3,00	2,73
	H3	11%	44%	22%	22%	0%	9	N=2,00	2,56
	H7	39%	22%	33%	6%	0%	18	N=2,00	2,06
Total		19%	38%	34%	6%	3%	98	N=2,00	2,36

		S2: Skills - providing culturally sensitive patient education (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	52%	43%	5%	0%	21	N=2,00	2,52
	H2	0%	27%	53%	20%	0%	15	N=3,00	2,93
	H4	0%	0%	50%	0%	50%	2	N=4,00	4,00
	H5	0%	14%	57%	29%	0%	7	N=3,00	3,14
	H6	15%	54%	15%	15%	0%	13	N=2,00	2,31
	H3	0%	18%	27%	45%	9%	11	N=4,00	3,45
	H7	27%	27%	13%	33%	0%	15	N=2,00	2,53
Total		7%	35%	35%	21%	2%	84	N=3,00	2,77

Question C8

		Skills - providing culturally sensitive clinical preventive services (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	12%	77%	12%	0%	0%	26	N=2,00	2,00
	H2	25%	50%	25%	0%	0%	12	N=2,00	2,00
	H4	50%	50%	0%	0%	0%	2	N=1,50	1,50
	H5	45%	9%	27%	9%	9%	11	N=2,00	2,27
	H6	33%	42%	8%	0%	17%	12	N=2,00	2,25
	H3	29%	29%	43%	0%	0%	7	N=2,00	2,14
	H7	41%	18%	35%	0%	6%	17	N=2,00	2,12
Total		29%	44%	22%	1%	5%	87	N=2,00	2,09

		S2: Skills - providing culturally sensitive clinical preventive services (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	10%	71%	14%	5%	0	21	N=2,00	2,14
	H2	0%	31%	54%	15%	0%	13	N=3,00	2,85
	H4	0%	100%	0%	0%	0%	1	N=2,00	2,00
	H5	20%	0%	20%	40%	20%	5	N=4,00	3,40
	H6	9%	73%	9%	0%	9%	11	N=2,00	2,27
	H3	10%	20%	50%	10%	10%	10	N=3,00	2,90
	H7	27%	27%	33%	13%	0%	15	N=2,00	2,33
Total		12%	45%	29%	11%	4%	76	N=2,00	2,50

Question C9

		Skills - providing culturally sensitive care for dying (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	28%	60%	4%	8%	0%	25	N=2,00	1,92
	H2	44%	33%	11%	11%	0%	9	N=2,00	1,89
	H4	0%	33%	33%	33%	0%	3	N=3,00	3,00
	H5	15%	38%	31%	15%	0%	13	N=2,00	2,46
	H6	30%	20%	10%	0%	40%	10	N=2,50	3,00
	H3	50%	13%	13%	25%	0%	8	N=1,50	2,13
	H7	11%	16%	32%	37%	5%	19	N=3,00	3,11
Total		25%	34%	17%	17%	6%	87	N=2,00	2,44

		S2: Skills - providing culturally sensitive care for dying (without kat.6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	15%	60%	10%	15%	0%	20	N=2,00	2,25
	H2	31%	38%	23%	8%	0%	13	N=2,00	2,08
	H4	0%	0%	33%	33%	33%	3	N=4,00	4,00
	H5	0%	50%	17%	33%	0%	6	N=2,50	2,83
	H6	18%	55%	0%	0%	27%	11	N=2,00	2,64
	H3	20%	0%	60%	10%	10%	10	N=3,00	2,90
	H7	6%	6%	17%	61%	11%	18	N=4,00	3,67
Total		15%	33%	20%	23%	9%	81	N=3,00	2,78

Question C10

		Skills - assessing health literacy (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	3%	62%	31%	3%	0%	29	N=2,00	2,34
	H2	15%	62%	15%	8%	0%	13	N=2,00	2,15
	H4	33%	33%	0%	33%	0%	3	N=2,00	2,33
	H5	38%	31%	8%	15%	8%	13	N=2,00	2,23
	H6	27%	9%	36%	18%	9%	11	N=3,00	2,73
	H3	25%	38%	0%	38%	0%	8	N=2,00	2,50
	H7	50%	36%	14%	0%	0%	14	N=1,50	1,64
Total		23%	44%	20%	11%	2%	91	N=2,00	2,25

		S2: Skills - assessing health literacy (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	10%	40%	40%	10%	0%	20	N=2,50	2,50
	H2	13%	27%	40%	20%	0%	15	N=3,00	2,67
	H4	0%	50%	50%	0%	0%	2	N=2,50	2,50
	H5	25%	25%	25%	13%	13%	8	N=2,50	2,63
	H6	8%	42%	33%	8%	8%	12	N=2,50	2,67
	H3	9%	0%	36%	45%	9%	11	N=4,00	3,45
	H7	21%	29%	36%	14%	0%	14	N=2,50	2,43
Total		13%	29%	37%	17%	4%	82	N=3,00	2,68

Question C11

		Skills - working with medical interpreters (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	0%	0%	0%	0%	0		
	H2	0%	0%	0%	0%	0%	0		
	H4	17%	17%	17%	33%	17%	6	N=3,50	3,17
	H5	40%	27%	7%	20%	7%	15	N=2,00	2,27
	H6	15%	15%	38%	15%	15%	13	N=3,00	3,00
	H3	30%	40%	20%	10%	0%	10	N=2,00	2,10
	H7	30%	40%	30%	0%	0%	20	N=2,00	2,00
Total		28%	30%	23%	13%	6%	64	N=2,00	2,39

		S2: Skills - working with medical interpreters (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	7%	33%	33%	27%	0%	15	N=3,00	2,80
	H2	38%	31%	23%	8%	0%	13	N=2,00	2,00
	H4	0%	50%	0%	50%	0%	2	N=3,00	3,00
	H5	33%	22%	11%	22%	11%	9	N=2,00	2,56
	H6	0%	17%	33%	42%	8%	12	N=3,50	3,42
	H3	20%	30%	10%	30%	10%	10	N=2,50	2,80
	H7	21%	32%	32%	11%	5%	19	N=2,00	2,47
Total		19%	29%	25%	23%	5%	80	N=3,00	2,66

Question C12

		Skills - dealing with cross-cultural conflicts (diagnosis/ treatment) (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	7%	36%	54%	4%	0%	28	N=3,00	2,54
	H2	15%	62%	15%	0%	8%	13	N=2,00	2,23
	H4	50%	50%	0%	0%	0%	4	N=1,50	1,50
	H5	57%	14%	21%	7%	0%	14	N=1,00	1,79
	H6	20%	50%	10%	10%	10%	10	N=2,00	2,40
	H3	71%	14%	14%	0%	0%	7	N=1,00	1,43
	H7	20%	40%	20%	20%	0%	20	N=2,00	2,40
Total		26%	38%	27%	7%	2%	96	N=2,00	2,22

		S2: Skills - dealing with cross-cultural conflicts (diagnosis/ treatment) (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	5%	52%	38%	5%	0%	21	N=2,00	2,43
	H2	7%	29%	43%	21%	0%	14	N=3,00	2,79
	H4	0%	50%	50%	0%	0%	2	N=2,50	2,50
	H5	29%	14%	14%	43%	0%	7	N=3,00	2,71
	H6	8%	33%	50%	0%	8%	12	N=3,00	2,67
	H3	9%	27%	36%	27%	0%	11	N=3,00	2,82
	H7	22%	22%	33%	17%	6%	18	N=3,00	2,61
Total		12%	33%	38%	15%	2%	85	N=3,00	2,64

Question C13

		Skills - dealing with cross-cultural compliance problems (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	7%	36%	50%	7%	0%	28	N=3,00	2,57
	H2	23%	38%	31%	8%	0%	13	N=2,00	2,23
	H4	25%	50%	25%	0%	0%	4	N=2,00	2,00
	H5	50%	36%	7%	7%	0%	14	N=1,50	1,71
	H6	38%	6%	25%	13%	19%	16	N=3,00	2,69
	H3	33%	44%	11%	11%	0%	9	N=2,00	2,00
	H7	25%	40%	30%	5%	0%	20	N=2,00	2,15
Total		26%	34%	30%	8%	3%	104	N=2,00	2,28

		S2: Skills - dealing with cross-cultural compliance conflicts (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	38%	52%	10%	0%	21	N=3,00	2,71
	H2	8%	23%	46%	23%	0%	13	N=3,00	2,85
	H4	0%	50%	50%	0%	0%	2	N=2,50	2,50
	H5	0%	50%	13%	25%	13%	8	N=2,50	3,00
	H6	7%	29%	21%	43%	0%	14	N=3,00	3,00
	H3	9%	18%	45%	27%	0%	11	N=3,00	2,91
	H7	22%	33%	28%	17%	0%	18	N=2,00	2,39
Total		8%	32%	37%	22%	1%	87	N=3,00	2,76

Question C14

		Skills - dealing with cross-cultural ethical conflicts (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	7%	55%	28%	10%	0%	29	N=2,00	2,41
	H2	23%	38%	15%	23%	0%	13	N=2,00	2,38
	H4	33%	33%	0%	33%	0%	3	N=2,00	2,33
	H5	43%	50%	0%	0%	7%	14	N=2,00	1,79
	H6	54%	15%	23%	0%	8%	13	N=1,00	1,92
	H3	40%	40%	10%	10%	0%	10	N=2,00	1,90
	H7	20%	50%	30%	0%	0%	20	N=2,00	2,10
Total		26%	44%	20%	8%	2%	102	N=2,00	2,15

		S2: Skills - dealing with cross-cultural ethical conflicts (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	5%	38%	48%	10%	0%	21	N=3,00	2,62
	H2	14%	14%	57%	14%	0%	14	N=3,00	2,71
	H4	0%	33%	33%	33%	0%	3	N=3,00	3,00
	H5	0%	43%	0%	14%	43%	7	N=4,00	3,57
	H6	7%	36%	43%	7%	7%	14	N=3,00	2,71
	H3	18%	18%	45%	18%	0%	11	N=3,00	2,64
	H7	18%	35%	24%	18%	6%	17	N=2,00	2,59
Total		10%	31%	39%	14%	6%	87	N=3,00	2,74

Question C15

		Skills - apologizing cross-cultural misunderstandings (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	8%	46%	27%	15%	4%	26	N=2,00	2,62
	H2	0%	54%	38%	8%	0%	13	N=2,00	2,54
	H4	40%	0%	20%	20%	20%	5	N=3,00	2,80
	H5	0%	0%	0%	0%	0%	0		
	H6	15%	0%	31%	38%	15%	13	N=4,00	3,38
	H3	9%	18%	36%	36%	0%	11	N=3,00	3,00
	H7	30%	45%	25%	0%	0%	20	N=2,00	1,95
Total		15%	34%	30%	17%	5%	88	N=3,00	2,63

		S2: Skills - apologizing cross-cultural misunderstanding (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	10%	38%	48%	5%	0%	21	N=3,00	2,48
	H2	9%	0%	82%	0%	9%	11	N=3,00	3,00
	H4	0%	25%	25%	0%	50%	4	N=4,00	3,75
	H5	10%	50%	10%	10%	20%	10	N=2,00	2,80
	H6	0%	14%	43%	21%	21%	14	N=3,00	3,50
	H3	9%	9%	36%	18%	27%	11	N=3,00	3,45
	H7	35%	24%	12%	18%	12%	17	N=2,00	2,47
Total		13%	24%	38%	11%	15%	88	N=3,00	2,92

Question D1

		Comfortable - caring for patients with culturally diverse background (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	7%	66%	28%	0%	29	N=3,00	3,21
	H2	0%	8%	38%	38%	15%	13	N=4,00	3,62
	H4	0%	0%	33%	33%	33%	3	N=4,00	4,00
	H5	5%	16%	47%	11%	21%	19	N=3,00	3,26
	H6	6%	19%	19%	31%	25%	16	N=4,00	3,50
	H3	0%	20%	0%	70%	10%	10	N=4,00	3,70
	H7	0%	30%	35%	30%	5%	20	N=3,00	3,10
Total		2%	15%	40%	31%	12%	110	N=3,00	3,35

		S2: Comfortable - caring for patients with culturally diverse background (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	14%	57%	29%	0%	21	N=3,00	3,14
	H2	0%	0%	40%	47%	13%	15	N=4,00	3,73
	H4	0%	0%	33%	0%	67%	3	N=5,00	4,33
	H5	0%	0%	20%	50%	30%	10	N=4,00	4,10
	H6	0%	21%	36%	29%	14%	14	N=3,00	3,36
	H3	0%	0%	9%	55%	36%	11	N=4,00	4,27
	H7	0%	0%	42%	42%	16%	19	N=4,00	3,74
Total		0%	6%	38%	39%	17%	93	N=4,00	3,67

Question D2

		Comfortable - caring for patients with limited English (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	3%	41%	48%	7%	0%	29	N=3,00	2,59
	H2	0%	31%	38%	23%	8%	13	N=3,00	3,08
	H4	0%	0%	75%	0%	25%	4	N=3,00	3,50
	H5	0%	28%	50%	17%	6%	18	N=3,00	3,00
	H6	6%	29%	24%	12%	29%	17	N=3,00	3,29
	H3	0%	10%	40%	50%	0%	10	N=3,50	3,40
	H7	0%	20%	40%	20%	20%	20	N=3,00	3,40
Total		2%	28%	42%	17%	11%	111	N=3,00	3,07

		S2: Comfortable - caring for patients with limited English (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	5%	19%	67%	10%	0%	21	N=3,00	2,81
	H2	0%	33%	20%	40%	7%	15	N=3,00	3,20
	H4	0%	0%	33%	0%	67%	3	N=5,00	4,33
	H5	0%	0%	40%	30%	30%	10	N=4,00	3,90
	H6	7%	14%	43%	21%	14%	14	N=3,00	3,21
	H3	0%	0%	50%	42%	8%	12	N=3,50	3,58
	H7	0%	5%	53%	32%	11%	19	N=3,00	3,47
Total		2%	13%	47%	27%	12%	94	N=3,00	3,33

Question D3

		Comfortable - caring for patients insisting on folk healers / alternative therapies (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	8%	19%	65%	8%	0%	26	N=3,00	2,73
	H2	0%	33%	33%	17%	17%	12	N=3,00	3,17
	H4	33%	33%	33%	0%	0%	3	N=2,00	2,00
	H5	21%	21%	43%	7%	7%	14	N=3,00	2,57
	H6	7%	50%	14%	21%	7%	14	N=2,00	2,71
	H3	13%	38%	0%	38%	13%	8	N=3,00	3,00
	H7	39%	17%	17%	22%	6%	18	N=2,00	2,39
Total		16%	27%	35%	16%	6%	95	N=3,00	2,69

		S2: Comfortable - caring for patients insisting on folk healers / alternative therapies (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	29%	48%	19%	5%	21	N=3,00	3,00
	H2	7%	7%	64%	14%	7%	14	N=3,00	3,07
	H4	33%	0%	33%	0%	33%	3	N=3,00	3,00
	H5	25%	0%	63%	0%	13%	8	N=3,00	2,75
	H6	25%	17%	8%	42%	8%	12	N=3,50	2,92
	H3	0%	18%	27%	55%	0%	11	N=4,00	3,36
	H7	19%	19%	19%	25%	19%	16	N=3,00	3,06
Total		12%	16%	38%	25%	9%	85	N=3,00	3,04

Question D4

		Comfortable - identifying beliefs that are not expressed (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	4%	52%	41%	4%	0%	27	N=2,00	2,44
	H2	0%	33%	58%	8%	0%	12	N=3,00	2,75
	H4	0%	0%	75%	0%	25%	4	N=3,00	3,50
	H5	23%	31%	38%	8%	0%	13	N=2,00	2,31
	H6	7%	53%	27%	7%	7%	15	N=2,00	2,53
	H3	36%	27%	9%	18%	9%	11	N=2,00	2,36
	H7	28%	33%	17%	22%	0%	18	N=2,00	2,33
Total		14%	39%	34%	10%	3%	100	N=2,00	2,49

		S2: Comfortable - identifying beliefs that are not expressed (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite bit	5 Very	number	median	mean
Hospital	H1	0%	33%	67%	0%	0%	21	N=3,00	2,67
	H2	7%	29%	36%	21%	7%	14	N=3,00	2,93
	H4	0%	0%	33%	67%	0%	3	N=4,00	3,67
	H5	11%	22%	33%	22%	11%	9	N=3,00	3,00
	H6	8%	25%	50%	17%	0%	12	N=3,00	2,75
	H3	8%	25%	17%	33%	17%	12	N=3,50	3,25
	H7	18%	24%	24%	24%	12%	17	N=3,00	2,88
Total		8%	26%	40%	19%	7%	88	N=3,00	2,91

Question D5

		Comfortable - being attentive to nonverbal cues (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	7%	31%	38%	24%	0%	29	N=3,00	2,79
	H2	0%	50%	25%	17%	8%	12	N=2,50	2,83
	H4	0%	20%	40%	40%	0%	5	N=3,00	3,20
	H5	31%	19%	31%	6%	13%	16	N=2,50	2,50
	H6	12%	24%	12%	35%	18%	17	N=4,00	3,24
	H3	9%	27%	9%	36%	18%	11	N=4,00	3,27
	H7	5%	16%	37%	42%	0%	19	N=3,00	3,16
Total		10%	27%	28%	28%	7%	109	N=3,00	2,95

		S2: Comfortable - being attentive to nonverbal cues (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	33%	48%	19%	0%	21	N=3,00	2,86
	H2	0%	21%	36%	43%	0%	14	N=3,00	3,21
	H4	0%	0%	0%	33%	67%	3	N=5,00	4,67
	H5	10%	30%	40%	20%	0%	10	N=3,00	2,70
	H6	7%	0%	27%	33%	33%	15	N=4,00	3,87
	H3	0%	0%	25%	42%	33%	12	N=4,00	4,08
	H7	5%	16%	37%	32%	11%	19	N=3,00	3,26
Total		3%	17%	35%	31%	14%	94	N=3,00	3,35

Question D6

		Comfortable - interpreting different cultural expressions (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	7%	28%	52%	14%	0%	29	N=3,00	2,72
	H2	0%	15%	69%	8%	8%	13	N=3,00	3,08
	H4	0%	40%	20%	40%	0%	5	N=3,00	3,00
	H5	0%	36%	36%	14%	14%	14	N=3,00	3,07
	H6	0%	13%	38%	25%	25%	16	N=3,50	3,63
	H3	10%	40%	10%	30%	10%	10	N=2,50	2,90
	H7	0%	20%	35%	25%	20%	20	N=3,00	3,45
Total		3%	25%	41%	20%	11%	107	N=3,00	3,11

		S2: Comfortable - interpreting different cultural expressions (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	5%	29%	52%	14%	0%	21	N=3,00	2,76
	H2	0%	33%	33%	27%	7%	15	N=3,00	3,07
	H4	0%	0%	33%	33%	33%	3	N=4,00	4,00
	H5	0%	30%	30%	30%	10%	10	N=3,00	3,20
	H6	0%	20%	47%	20%	13%	15	N=3,00	3,27
	H3	0%	0%	25%	42%	33%	12	N=4,00	4,08
	H7	0%	11%	37%	32%	21%	19	N=4,00	3,63
Total		1%	20%	39%	26%	14%	95	N=3,00	3,32

Question D7

		Comfortable - advising patient change behaviours or practices (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	4%	29%	54%	14%	0%	28	N=3,00	2,79
	H2	15%	46%	31%	8%	0%	13	N=2,00	2,31
	H4	0%	80%	20%	0%	0%	5	N=2,00	2,20
	H5	30%	40%	20%	10%	0%	10	N=2,00	2,10
	H6	7%	14%	29%	29%	21%	14	N=3,50	3,43
	H3	30%	20%	0%	40%	10%	10	N=3,00	2,80
	H7	39%	33%	22%	6%	0%	18	N=2,00	1,94
Total		17%	33%	31%	15%	4%	98	N=2,50	2,56

		S2: Comfortable - advising patient change behaviours or practices (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	29%	62%	10%	0%	21	N=3,00	2,81
	H2	0%	60%	33%	7%	0%	15	N=2,00	2,47
	H4	0%	25%	25%	25%	25%	4	N=3,50	3,50
	H5	13%	25%	38%	25%	0%	8	N=3,00	2,75
	H6	8%	8%	58%	8%	17%	12	N=3,00	3,17
	H3	9%	0%	27%	55%	9%	11	N=4,00	3,55
	H7	21%	29%	29%	14%	7%	14	N=2,50	2,57
Total		7%	27%	42%	18%	6%	85	N=3,00	2,88

Question D8

		Comfortable - speaking in indirect way if culturally appropriate (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	4%	38%	50%	8%	0%	26	N=3,00	2,62
	H2	0%	9%	55%	27%	9%	11	N=3,00	3,36
	H4	0%	0%	67%	0%	33%	3	N=3,00	3,67
	H5	23%	31%	31%	8%	8%	13	N=2,00	2,46
	H6	8%	25%	25%	25%	17%	12	N=3,00	3,17
	H3	30%	0%	50%	20%	0%	10	N=3,00	2,60
	H7	25%	50%	15%	5%	5%	20	N=2,00	2,15
Total		14%	29%	38%	13%	6%	95	N=3,00	2,68

		S2: Comfortable - speaking in indirect way if culturally appropriate (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	10%	10%	62%	19%	0%	21	N=3,00	2,90
	H2	0%	33%	42%	17%	8%	12	N=3,00	3,00
	H4	25%	25%	0%	0%	50%	4	N=3,50	3,25
	H5	13%	38%	25%	0%	25%	8	N=2,50	2,88
	H6	9%	9%	55%	18%	9%	11	N=3,00	3,09
	H3	18%	9%	27%	36%	9%	11	N=3,00	3,09
	H7	21%	32%	11%	32%	5%	19	N=2,00	2,68
Total		13%	21%	36%	21%	9%	86	N=3,00	2,93

Question D9

		Comfortable - breaking "bad news" to family first if culturally appropriate (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	13%	50%	33%	4%	0%	24	N=2,00	2,29
	H2	9%	64%	9%	9%	9%	11	N=2,00	2,45
	H4	33%	33%	0%	0%	33%	3	N=2,00	2,67
	H5	25%	0%	25%	38%	13%	8	N=3,50	3,13
	H6	0%	67%	11%	0%	22%	9	N=2,00	2,78
	H3	56%	11%	33%	0%	0%	9	N=1,00	1,78
	H7	31%	25%	19%	25%	0%	16	N=2,00	2,38
Total		21%	39%	23%	11%	6%	80	N=2,00	2,43

		S2: Comfortable - breaking "bad news" to family first if culturally appropriate (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	5%	40%	50%	5%	0%	20	N=3,00	2,55
	H2	14%	64%	14%	7%	0%	14	N=2,00	2,14
	H4	33%	0%	33%	33%	0%	3	N=3,00	2,67
	H5	0%	20%	40%	20%	20%	5	N=3,00	3,40
	H6	11%	22%	22%	22%	22%	9	N=3,00	3,22
	H3	10%	20%	40%	30%	0%	10	N=3,00	2,90
	H7	38%	23%	15%	15%	8%	13	N=2,00	2,31
Total		15%	34%	31%	15%	5%	74	N=3,00	2,62

Question D10

		Comfortable - working with professionals from diverse culturally backgrounds (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	4%	29%	25%	43%	28	N=4,00	4,07
	H2	0%	0%	42%	17%	42%	12	N=4,00	4,00
	H4	0%	0%	20%	0%	80%	5	N=5,00	4,60
	H5	11%	11%	11%	37%	32%	19	N=4,00	3,68
	H6	21%	14%	7%	36%	21%	14	N=4,00	3,21
	H3	11%	0%	0%	44%	44%	9	N=4,00	4,11
	H7	29%	29%	18%	24%	0%	17	N=2,00	2,35
Total		11%	10%	19%	28%	33%	104	N=4,00	3,63

		S2: Comfortable - working with professionals from diverse culturally backgrounds (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	0%	10%	48%	43%	21	N=4,00	4,33
	H2	0%	7%	27%	33%	33%	15	N=4,00	3,93
	H4	0%	0%	0%	67%	33%	3	N=4,00	4,33
	H5	0%	9%	0%	45%	45%	11	N=4,00	4,27
	H6	8%	23%	23%	31%	15%	13	N=3,00	3,23
	H3	0%	8%	17%	25%	50%	12	N=4,50	4,17
	H7	6%	28%	33%	17%	17%	18	N=3,00	3,11
Total		2%	12%	18%	34%	33%	93	N=4,00	3,85

Question D11

		Comfortable - working with colleague who makes derogatory remarks (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	36%	57%	7%	0%	0%	28	N=2,00	1,71
	H2	17%	67%	17%	0%	0%	12	N=2,00	2,00
	H4	60%	0%	20%	20%	0%	5	N=1,00	2,00
	H5	63%	16%	16%	5%	0%	19	N=1,00	1,63
	H6	47%	13%	33%	7%	0%	15	N=2,00	2,00
	H3	83%	0%	0%	8%	8%	12	N=1,00	1,58
	H7	47%	26%	16%	5%	5%	19	N=2,00	1,95
Total		48%	31%	15%	5%	2%	110	N=2,00	1,81

		S2: Comfortable - working with colleague who makes derogatory remarks (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	38%	57%	5%	0%	0%	21	N=2,00	1,67
	H2	36%	50%	7%	7%	0%	14	N=2,00	1,86
	H4	67%	33%	0%	0%	0%	3	N=1,00	1,33
	H5	42%	17%	17%	17%	8%	12	N=2,00	2,33
	H6	36%	29%	21%	14%	0%	14	N=2,00	2,14
	H3	92%	0%	8%	0%	0%	12	N=1,00	1,17
	H7	38%	44%	13%	6%	0%	16	N=2,00	1,88
Total		46%	36%	11%	7%	1%	92	N=2,00	1,82

Question D12

		Comfortable - treating patient who makes derogatory remarks about your ethnic background (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	7%	74%	19%	0%	0%	27	N=2,00	2,11
	H2	17%	50%	33%	0%	0%	12	N=2,00	2,17
	H4	50%	0%	50%	0%	0%	4	N=2,00	2,00
	H5	38%	31%	31%	0%	0%	16	N=2,00	1,94
	H6	53%	13%	33%	0%	0%	15	N=1,00	1,80
	H3	91%	0%	9%	0%	0%	11	N=1,00	1,18
	H7	81%	13%	0%	0%	6%	16	N=1,00	1,38
Total		43%	35%	22%	0%	1%	101	N=2,00	1,82

		S2: Comfortable - treating patient who makes derogatory remarks about your ethnic background (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	10%	80%	10%	0%	0%	20	N=2,00	2,00
	H2	21%	64%	14%	0%	0%	14	N=2,00	1,93
	H4	33%	67%	0%	0%	0%	3	N=2,00	1,67
	H5	22%	33%	11%	22%	11%	9	N=2,00	2,67
	H6	43%	29%	29%	0%	0%	14	N=2,00	1,86
	H3	75%	8%	17%	0%	0%	12	N=1,00	1,42
	H7	73%	20%	0%	7%	0%	15	N=1,00	1,40
Total		39%	44%	13%	3%	1%	87	N=2,00	1,84

Question D13

		Comfortable - dealing patients who make derogatory remarks about other patients (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	29%	71%	0%	0%	0%	28	N=2,00	1,71
	H2	17%	75%	8%	0%	0%	12	N=2,00	1,92
	H4	40%	0%	40%	20%	0%	5	N=3,00	2,40
	H5	47%	24%	29%	0%	0%	17	N=2,00	1,82
	H6	60%	7%	7%	13%	13%	15	N=1,00	2,13
	H3	82%	9%	0%	0%	9%	11	N=1,00	1,45
	H7	56%	28%	11%	6%	0%	18	N=1,00	1,67
Total		45%	38%	10%	4%	3%	106	N=2,00	1,81

		S2: Comfortable - dealing patients who make derogatory remarks about other patients (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some whH1	4 Quite bit	5 Very	number	median	mean
Hospital	H1	35%	55%	10%	0%	0%	20	N=2,00	1,75
	H2	27%	67%	7%	0%	0%	15	N=2,00	1,80
	H4	33%	67%	0%	0%	0%	3	N=2,00	1,67
	H5	18%	36%	9%	27%	9%	11	N=2,00	2,73
	H6	50%	21%	29%	0%	0%	14	N=1,50	1,79
	H3	83%	8%	8%	0%	0%	12	N=1,00	1,25
	H7	44%	31%	19%	0%	6%	16	N=2,00	1,94
Total		42%	40%	13%	3%	2%	91	N=2,00	1,85

Question D14

		Comfortable - dealing large groups of family members (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	14%	45%	41%	0%	0%	29	N=2,00	2,28
	H2	0%	33%	42%	25%	0%	12	N=3,00	2,92
	H4	0%	20%	40%	20%	20%	5	N=3,00	3,40
	H5	0%	35%	25%	30%	10%	20	N=3,00	3,15
	H6	20%	33%	20%	13%	13%	15	N=2,00	2,67
	H3	33%	33%	0%	33%	0%	9	N=2,00	2,33
	H7	5%	5%	30%	50%	10%	20	N=4,00	3,55
Total		10%	31%	30%	23%	6%	110	N=3,00	2,85

		S2: Comfortable - dealing large groups of family members (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	53%	40%	7%	0%	15	N=2,00	2,53
	H2	0%	27%	33%	33%	7%	15	N=3,00	3,20
	H4	0%	0%	67%	0%	33%	3	N=3,00	3,67
	H5	0%	18%	27%	27%	27%	11	N=4,00	3,64
	H6	0%	21%	43%	29%	7%	14	N=3,00	3,21
	H3	17%	17%	50%	8%	8%	12	N=3,00	2,75
	H7	16%	5%	21%	32%	26%	19	N=4,00	3,47
Total		6%	22%	36%	22%	13%	89	N=3,00	3,16

Question D15

		Comfortable - dealing with patients different eating habits (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	7%	66%	17%	10%	29	N=3,00	3,31
	H2	0%	8%	67%	17%	8%	12	N=3,00	3,25
	H4	0%	0%	20%	0%	80%	5	N=5,00	4,60
	H5	12%	6%	35%	29%	18%	17	N=3,00	3,35
	H6	7%	7%	33%	13%	40%	15	N=4,00	3,73
	H3	8%	8%	42%	25%	17%	12	N=3,00	3,33
	H7	0%	5%	53%	26%	16%	19	N=3,00	3,53
Total		4%	6%	50%	20%	20%	109	N=3,00	3,47

		S2: Comfortable - dealing with patients different eating habits (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	10%	48%	29%	14%	21	N=3,00	3,48
	H2	0%	13%	53%	27%	7%	15	N=3,00	3,27
	H4	0%	0%	25%	25%	50%	4	N=4,50	4,25
	H5	0%	0%	29%	43%	29%	7	N=4,00	4,00
	H6	0%	7%	36%	36%	21%	14	N=4,00	3,71
	H3	0%	0%	33%	50%	17%	12	N=4,00	3,83
	H7	5%	16%	26%	26%	26%	19	N=4,00	3,53
Total		1%	9%	38%	33%	20%	92	N=4,00	3,61

Question D16

		Comfortable - supporting patients practice their religion (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	0%	64%	25%	11%	28	N=3,00	3,46
	H2	0%	8%	33%	42%	17%	12	N=4,00	3,67
	H4	0%	0%	20%	0%	80%	5	N=5,00	4,60
	H5	0%	13%	33%	47%	7%	15	N=4,00	3,47
	H6	13%	33%	0%	47%	7%	15	N=4,00	3,00
	H3	8%	0%	25%	33%	33%	12	N=4,00	3,83
	H7	20%	25%	30%	15%	10%	20	N=3,00	2,70
Total		7%	12%	35%	31%	16%	107	N=3,00	3,37

		S2: Comfortable - supporting patients practice their religion (without kat. 6)					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	5%	57%	29%	10%	21	N=3,00	3,43
	H2	0%	7%	47%	40%	7%	15	N=3,00	3,47
	H4	0%	0%	33%	0%	67%	3	N=5,00	4,33
	H5	0%	0%	0%	71%	29%	7	N=4,00	4,29
	H6	14%	0%	43%	36%	7%	14	N=3,00	3,21
	H3	0%	0%	25%	50%	25%	12	N=4,00	4,00
	H7	17%	17%	33%	17%	17%	18	N=3,00	3,00
Total		6%	6%	39%	34%	16%	90	N=3,50	3,49

Question E1_a

		Sociocultural issues important - patients					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	4%	0%	4%	50%	43%	28	N=4,00	4,29
	H2	0%	8%	0%	83%	8%	12	N=4,00	3,92
	H4	0%	17%	0%	50%	33%	6	N=4,00	4,00
	H5	0%	9%	14%	27%	50%	22	N=4,50	4,18
	H6	6%	0%	6%	47%	41%	17	N=4,00	4,18
	H3	0%	0%	0%	54%	46%	13	N=4,00	4,46
	H7	0%	5%	0%	58%	37%	19	N=4,00	4,26
Total		2%	4%	4%	50%	39%	117	N=4,00	4,21

		S2: Sociocultural issues important - patients					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	0%	0%	71%	29%	21	N=4,00	4,29
	H2	0%	0%	0%	53%	47%	15	N=4,00	4,47
	H4	0%	25%	0%	25%	50%	4	N=4,50	4,00
	H5	0%	0%	0%	42%	58%	12	N=5,00	4,58
	H6	0%	0%	20%	33%	47%	15	N=4,00	4,27
	H3	0%	0%	0%	17%	83%	12	N=5,00	4,83
	H7	0%	0%	0%	44%	56%	18	N=5,00	4,56
Total		0%	1%	3%	45%	51%	97	N=5,00	4,45

Question E1_b

		Sociocultural issues important - relatives					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	4%	4%	14%	43%	36%	28	N=4,00	4,04
	H2	0%	8%	17%	67%	8%	12	N=4,00	3,75
	H4	17%	0%	17%	33%	33%	6	N=4,00	3,67
	H5	0%	14%	14%	27%	45%	22	N=4,00	4,05
	H6	6%	18%	12%	24%	41%	17	N=4,00	3,76
	H3	0%	0%	8%	50%	42%	12	N=4,00	4,33
	H7	0%	5%	0%	58%	37%	19	N=4,00	4,26
Total		3%	8%	11%	42%	36%	116	N=4,00	4,02

		S2: Sociocultural issues important - relatives					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	0%	5%	71%	24%	21	N=4,00	4,19
	H2	0%	7%	20%	40%	33%	15	N=4,00	4,00
	H4	25%	0%	0%	25%	50%	4	N=4,50	3,75
	H5	0%	8%	17%	17%	58%	12	N=5,00	4,25
	H6	0%	7%	29%	21%	43%	14	N=4,00	4,00
	H3	0%	0%	0%	42%	58%	12	N=5,00	4,58
	H7	0%	0%	11%	39%	50%	18	N=4,50	4,39
Total		1%	3%	13%	41%	43%	96	N=4,00	4,21

Question E1_c

		Sociocultural issues important - other visitors					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	7%	18%	14%	39%	21%	28	N=4,00	3,50
	H2	0%	17%	42%	33%	8%	12	N=3,00	3,33
	H4	17%	0%	33%	33%	17%	6	N=3,50	3,33
	H5	0%	24%	10%	24%	43%	21	N=4,00	3,86
	H6	31%	13%	13%	25%	19%	16	N=3,00	2,88
	H3	0%	17%	33%	25%	25%	12	N=3,50	3,58
	H7	5%	5%	32%	47%	11%	19	N=4,00	3,53
Total		8%	15%	22%	33%	22%	114	N=4,00	3,46

		S2: Sociocultural issues important - other visitors					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	0%	38%	48%	14%	21	N=4,00	3,76
	H2	0%	7%	47%	40%	7%	15	N=3,00	3,47
	H4	25%	0%	0%	25%	50%	4	N=4,50	3,75
	H5	0%	8%	25%	17%	50%	12	N=4,50	4,08
	H6	7%	21%	29%	29%	14%	14	N=3,00	3,21
	H3	0%	0%	17%	50%	33%	12	N=4,00	4,17
	H7	0%	6%	17%	44%	33%	18	N=4,00	4,06
Total		2%	6%	28%	39%	25%	96	N=4,00	3,78

Question E1_d

		Sociocultural issues important - colleagues own profession					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	7%	4%	14%	36%	39%	28	N=4,00	3,96
	H2	0%	8%	8%	75%	8%	12	N=4,00	3,83
	H4	17%	0%	17%	50%	17%	6	N=4,00	3,50
	H5	0%	5%	9%	18%	68%	22	N=5,00	4,50
	H6	7%	13%	20%	33%	27%	15	N=4,00	3,60
	H3	0%	8%	0%	50%	42%	12	N=4,00	4,25
	H7	0%	11%	26%	53%	11%	19	N=4,00	3,63
Total		4%	7%	14%	41%	34%	114	N=4,00	3,96

		S2: Sociocultural issues important - colleagues own profession					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	10%	15%	60%	15%	20	N=4,00	3,80
	H2	0%	7%	0%	47%	47%	15	N=4,00	4,33
	H4	0%	25%	25%	0%	50%	4	N=4,00	3,75
	H5	0%	8%	0%	8%	83%	12	N=5,00	4,67
	H6	0%	0%	14%	50%	36%	14	N=4,00	4,21
	H3	0%	0%	8%	17%	75%	12	N=5,00	4,67
	H7	0%	11%	6%	44%	39%	18	N=4,00	4,11
Total		0%	7%	8%	39%	45%	95	N=4,00	4,22

Question E1_e

		Sociocultural issues important - other staff					Total		
		1 Not at all	2 A little	3 Some what	4 Quite bit	5 Very	number	median	mean
Hospital	H1	11%	4%	7%	43%	36%	28	N=4,00	3,89
	H2	0%	8%	25%	58%	8%	12	N=4,00	3,67
	H4	17%	0%	33%	33%	17%	6	N=3,50	3,33
	H5	0%	5%	9%	18%	68%	22	N=5,00	4,50
	H6	7%	14%	14%	43%	21%	14	N=4,00	3,57
	H3	0%	17%	0%	58%	25%	12	N=4,00	3,92
	H7	5%	16%	21%	47%	11%	19	N=4,00	3,42
Total		5%	9%	13%	42%	31%	113	N=4,00	3,84

		S2: Sociocultural issues important - other staff					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	5%	19%	67%	10%	21	N=4,00	3,81
	H2	0%	7%	27%	40%	27%	15	N=4,00	3,87
	H4	25%	0%	25%	25%	25%	4	N=3,50	3,25
	H5	0%	0%	0%	17%	83%	12	N=5,00	4,83
	H6	0%	8%	15%	38%	38%	13	N=4,00	4,08
	H3	0%	0%	8%	42%	50%	12	N=4,50	4,42
	H7	0%	11%	11%	50%	28%	18	N=4,00	3,94
Total		1%	5%	15%	44%	35%	95	N=4,00	4,06

Question E2_a

		Aware own ethnic / cultural identity					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	4%	4%	19%	56%	19%	27	N=4,00	3,81
	H2	0%	8%	17%	58%	17%	12	N=4,00	3,83
	H4	17%	17%	17%	17%	33%	6	N=3,50	3,33
	H5	5%	5%	24%	43%	24%	21	N=4,00	3,76
	H6	6%	25%	6%	31%	31%	16	N=4,00	3,56
	H3	15%	15%	15%	31%	23%	13	N=4,00	3,31
	H7	0%	5%	30%	50%	15%	20	N=4,00	3,75
Total		5%	10%	19%	44%	22%	115	N=4,00	3,68

		S2: Aware own ethnic / cultural identity					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	0%	19%	57%	24%	21	N=4,00	4,05
	H2	0%	7%	20%	47%	27%	15	N=4,00	3,93
	H4	0%	0%	25%	0%	75%	4	N=5,00	4,50
	H5	0%	17%	0%	50%	33%	12	N=4,00	4,00
	H6	0%	0%	20%	47%	33%	15	N=4,00	4,13
	H3	0%	8%	25%	25%	42%	12	N=4,00	4,00
	H7	0%	0%	0%	61%	39%	18	N=4,00	4,39
Total		0%	4%	14%	47%	34%	97	N=4,00	4,11

Question E2_b

		Aware own ethnic / cultural stereotypes					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	4%	22%	56%	19%	27	N=4,00	3,89
	H2	9%	9%	45%	36%	0%	11	N=3,00	3,09
	H4	17%	17%	0%	50%	17%	6	N=4,00	3,33
	H5	10%	14%	14%	38%	24%	21	N=4,00	3,52
	H6	19%	25%	19%	31%	6%	16	N=3,00	2,81
	H3	25%	17%	25%	25%	8%	12	N=3,00	2,75
	H7	5%	15%	25%	45%	10%	20	N=4,00	3,40
Total		10%	13%	22%	42%	13%	113	N=4,00	3,35

		S2: Aware own ethnic / cultural stereotypes					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	0%	33%	52%	14%	21	N=4,00	3,81
	H2	0%	13%	27%	47%	13%	15	N=4,00	3,60
	H4	0%	0%	25%	25%	50%	4	N=4,50	4,25
	H5	8%	8%	0%	58%	25%	12	N=4,00	3,83
	H6	0%	20%	20%	40%	20%	15	N=4,00	3,60
	H3	0%	8%	25%	33%	33%	12	N=4,00	3,92
	H7	0%	0%	17%	50%	33%	18	N=4,00	4,17
Total		1%	7%	22%	46%	24%	97	N=4,00	3,85

Question E2_c

		Aware own biases and prejudices					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	0%	27%	46%	27%	26	N=4,00	4,00
	H2	0%	27%	36%	27%	9%	11	N=3,00	3,18
	H4	17%	17%	17%	50%	0%	6	N=3,50	3,00
	H5	5%	24%	5%	38%	29%	21	N=4,00	3,62
	H6	6%	13%	38%	31%	13%	16	N=3,00	3,31
	H3	33%	17%	25%	17%	8%	12	N=2,50	2,50
	H7	0%	0%	45%	40%	15%	20	N=4,00	3,70
Total		6%	12%	28%	37%	18%	112	N=4,00	3,48

		S2: Aware own biases and prejudices					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	0%	19%	67%	14%	21	N=4,00	3,95
	H2	0%	27%	27%	33%	13%	15	N=3,00	3,33
	H4	25%	0%	50%	0%	25%	4	N=3,00	3,00
	H5	8%	8%	25%	25%	33%	12	N=4,00	3,67
	H6	7%	7%	27%	47%	13%	15	N=4,00	3,53
	H3	8%	8%	25%	25%	33%	12	N=4,00	3,67
	H7	6%	0%	17%	50%	28%	18	N=4,00	3,94
Total		5%	7%	24%	42%	22%	97	N=4,00	3,68

Question E3

		Important receiving training in cultural diversity					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	0%	7%	37%	56%	27	N=5,00	4,48
	H2	0%	8%	8%	67%	17%	12	N=4,00	3,92
	H4	0%	0%	0%	33%	67%	6	N=5,00	4,67
	H5	0%	0%	5%	10%	86%	21	N=5,00	4,81
	H6	0%	0%	6%	59%	35%	17	N=4,00	4,29
	H3	0%	0%	9%	9%	82%	11	N=5,00	4,73
	H7	0%	0%	0%	100%	0%	19	N=4,00	4,00
Total		0%	1%	5%	46%	48%	113	N=4,00	4,41

		S2: Important receiving training in cultural diversity					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	0%	5%	38%	57%	21	N=5,00	4,52
	H2	0%	7%	13%	40%	40%	15	N=4,00	4,13
	H4	0%	0%	0%	0%	100%	4	N=5,00	5,00
	H5	0%	0%	0%	0%	100%	12	N=5,00	5,00
	H6	0%	0%	7%	7%	87%	15	N=5,00	4,80
	H3	0%	0%	0%	17%	83%	12	N=5,00	4,83
	H7	5%	0%	0%	11%	84%	19	N=5,00	4,68
Total		1%	1%	4%	19%	74%	98	N=5,00	4,65

Tabelle F2 (only survey 2)

		S2: Overall satisfaction with quality training session					Total		
		1 Not at all	2 A little	3 Some what	4 Quite a bit	5 Very	number	median	mean
Hospital	H1	0%	33%	19%	38%	10%	21	N=3,00	3,24
	H2	0%	7%	20%	47%	27%	15	N=4,00	3,93
	H4	0%	0%	0%	25%	75%	4	N=5,00	4,75
	H5	0%	0%	0%	25%	75%	12	N=5,00	4,75
	H6	0%	0%	0%	60%	40%	15	N=4,00	4,40
	H3	0%	0%	25%	42%	33%	12	N=4,00	4,08
	H7	0%	0%	0%	14%	86%	7	N=5,00	4,86
Total		0%	9%	12%	40%	40%	86	N=4,00	4,09

Tabelle F3 (only survey2)

		S2: Desire to learn more about cultural competence health care					Total		
		1 decreased a lot	2 decreased somewhat	3 remained the same	4 increased somewhat	5 increased a lot	number	median	mean
Hospital	H1	0%	5%	33%	29%	33%	21	N=4,00	3,90
	H2	0%	0%	20%	60%	20%	15	N=4,00	4,00
	H4	0%	0%	25%	0%	75%	4	N=5,00	4,50
	H5	0%	0%	8%	17%	75%	12	N=5,00	4,67
	H6	0%	0%	13%	33%	53%	15	N=5,00	4,40
	H3	0%	0%	8%	67%	25%	12	N=4,00	4,17
	H7	0%	0%	0%	14%	86%	7	N=5,00	4,86
Total		0%	1%	17%	36%	45%	86	N=4,00	4,26

Question G1 (only survey 2)

		S2: Impact of training on ability to cope demands (without kat. 6)					Total		
		1 none	2 a little	3 some	4 quite a lot	5 very significant	number	median	mean
Hospital	H1	10%	19%		24%	10%	21	N=3,00	3,05
	H2	0%	7%	47%	33%	13%	15	N=3,00	3,53
	H4	0%	0%	25%	25%	50%	4	N=4,50	4,25
	H5	0%	0%	8%	58%	33%	12	N=4,00	4,25
	H6	0%	0%	0%	36%	64%	14	N=5,00	4,64
	H3	0%	0%	20%	30%	50%	10	N=4,50	4,30
	H7	0%	0%	29%	43%	29%	7	N=4,00	4,00
Total		2%	6%	25%	35%	31%	83	N=4,00	3,87