

# migrant-friendly hospitals

## Subproject A: Improving Interpreting in Clinical Communication

### *Program of the workshop*

content	presented by	minutes
Overview: Setting the scene	LBISHM: Sonja	10
Improving clinical communication through ...		
... Telephone interpreting	DK: Anne-Mette	10
... Written material as supporting communication	ES: Carmen	10
... Face-to-face interpreting	IE: Fiona	10
... Cultural mediation	IT: Antonio	10
Patient's perspective	Local patient	10
Conclusion	UK: Adrian	10
Discussion		20