

Pascal Garel

So, a few words about myself and a few words about HOPE. I am Pascal Garel, I am French, actually from Bretagne, the West of France. I work now in Brussels, where I am a migrant in a way. It is a difficult situation in double or three languages and a country like Belgium it is not that easy also. My background is hospital management in the field of health. I have been ten years working in French hospitals to teaching hospitals also welcoming migrants and also involving a lot of international and European projects in this field. In a way I was doing migrant friendly hospitals without knowing it. What is HOPE? The acronym means HOPE - Hopitaux pour l'Europe or Hospitals for Europe. The long name which you have in your document is Standing Committee of the Hospitals of the European Union. We will change it next year for a new name which is European Federation of Hospitals and Advocates..(EFCA). Yeah, because we are a good example of the complexity of the European systems in health care. We have today 27 countries represented. We have ...new members but also some observers and we have three types of members: Hospital federations, when they exist, privates, non-profits and public. We have also a Federation of Region ...authorities. When they own the hospitals and the three types of members is when they do not exist or are not able to represent themselves on the European level we have administrators or equivalent ...

So, we have been involved in these projects in the advisory. We have been involved also in the text. I will not make any comment on the content of the document, because I have made all I don't think it's what I am here for. I would like just to make three important comments: Our role is to promote the interest of hospitals in Europe, so also first of all to promote hospitals themselves in Europe, to know they exist. For the fifteen years I have been working in this field it has always been difficult to tell hospitals exist as important part of the economy and also of a life of the countries – that's one point. This project was a good example that hospitals exist and can cooperate with each other in an European context. I will promote this basic idea, like we do for other projects. I think it's a very good point and I will continue with the health promoting hospital because we have been involved for using this very very powerful tool, but a more practical remark is that in today's European market-oriented culture, ideology, is quite strong in particular in discussions – I won't come into details of the exact discussion about the directive of services – but anyway, these projects

will give us very strong elements to show on ... but the patient is, let's say, a theoretical consumer of care, but reality is very different, very diverse. Migrant friendly is one very good example of that, it's not a theoretical patient we have in our hospitals, but a real patient. It's really important also to promote the idea that health care is not a market. Health care in Europe should be based on cooperation between institutions and again this is a good example here. Concerning the dissemination and also to come back to the questions that were raised before, I just give you one example on the way to integrate the results of these projects, one very small one. We have had someone from your project to a patient safety conference. You think why patient safety? Because it's important for example with language difficulties, but we take it to account ...when you deal with these very popular worldwide topic off-patient safety. So, that's one example of dissemination. Another small remark concerning the audits or the way to integrate it: It already exists in some systems of accreditation. If you look carefully on the French accreditation manual. we also... but really come back to the Declaration of Amsterdam. So, I will also keep in contact, in close contact, with two other projects we are involved in. One is called "Europe for Patients", it tells for itself what it is, and the ... very good elements you brought here today. Another one on external evaluation MAQUIS , talking about the quality in quality accreditation systems in Europe. This would be also a very good place to introduce results of this project.