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I am here to represent, in a sense, the continuation of the MFH project because I have been asked by WHO HPH network to start up a task force within this network in order to continue the work that has been undertaken by the European projects. This is one link, the other one is that I've been directly involved in the MFH project itself as the focal person in developing the pilot project for Italy. I must say that I am very pleased to be here because this has been a very enriching experience on a personal level as well as on a professional one. I think that the project has proved that the European Union exists in a sense that you can bring people together on a common ground and produce something; you can compare and exchange ideas and actually get at a local level all the benefits of working together with other people who are facing the same problems in different contexts. Therefore, I think that this has been an excellent experience and is well represented in the Amsterdam Declaration. I think the Declaration actually incorporates the spirit as well as the work that we have done during these 2 ½ years, yet, although I totally support the recommendations contained in the Amsterdam Declaration, I think this is not the final point. It's not an end; the problem now is how do we disseminate and how do we implement these recommendations.

I think that it's a very challenging task for health care services and for hospitals to implement these recommendations. They are asked to develop policies, to develop services, to introduce interpreting services, to develop training courses for staff, to empower patients, to do research. This is not an easy task and I think that the creation of the task force can play a role in this. First of all, in the continuation of the project, in maintaining this network of institutions and professionals, which is very important, and also in helping single individual institutions to develop research, to develop innovative solutions. However, to set up the right sort of framework for this development, you do need shared values and beliefs. So, the task force I believe has an important role and also a challenging one, because this will become a permanent commitment. However, we do have some ideas. One is, as I said, the continuation of the project, using the tools and methodological instruments and experiences developed by the projects, these need now to be monitored, evaluating the effects of changes and carrying on the invaluable work already achieved. It's a never-ending process. You cannot reach an end. The other important thing is to disseminate

outputs and national experiences as well, and so these will be incorporated in the website. The website will be a platform for interaction and for dissemination in the future. We will also try to work on and develop new projects. At the end of these 2 ½ years we can say that we enjoyed the work as individuals and as professionals in our own health services because we know that things can be improved to make them more appropriate for a society which has changed completely. We live in a multicultural society and it's no longer just a question of facing an emergency with respect to migrants. We also have to realize that services need to be tailored in a suitable way to respond to diverse needs. In conclusion, I would like to emphasize that it is important to create within the task force a hub of networks. It's important that all networks which share an interest in the field come together to share ideas and contribute to developing the most effective solutions.