



# migrant-friendly hospitals

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I don't know if I am reporting a failure or a success, but we did it quite different. And why did we do it different? For two reasons: one organisational – it was quite an experience for the AMC to be involved in this subproject C because the AMC is not only a hospital but also part of the university and therefore it is a very large institute. Care, research and teaching are all three important tasks for an academic hospital and cultural competence has to deal with aspects as training, which teaching is actually. Teaching is not something you can do on your own, so getting involved in this project adjusted about training towards cultural competence as we were, was not that simple. We noticed that it was even very difficult to fit the common pathway of the European project, because teaching programs in our hospital are organised in a different way with a lot of people involved. It was simply speaking not possible to fit in this program in the existing time path. The other problem was, that we also want to make a program that fits for our population, that we are not sure what the needs of our migrants are. So we had to find that out first before we started a program towards cultural competence training. Therefore we took our own part and so in this excellent company here I feel a bit like a stranger in the business. And because we found this issue very important we asked if it was not a problem to be just partly involved and as you see I am invited to do it in our own way.

And what have we done? I want to be very short here, because I have also the opportunity to tell you more about our AMC experiences in Workshop III this afternoon. There I will have the chance to make our Mirror Meetings a bit famous. The only thing I want to tell you here is that ending this MFH project does not mean that we will not continue to get a good staff training within the AMC. But we have to do our own evaluation that is rather something I regret, because the Ludwig Boltzmann Institute did a marvellous job to evaluate the outcomes systematically, but there always will be other conferences to tell you about our progress later on.

Thank you

